



Date: 21 October 2016

REQUEST FOR QUOTATION
RFQ No. 2016 / 007 UNFPA – Event Management Services for 3 Trainings on LMIS

Dear Sir/Madam,

UNFPA hereby solicits a quotation for the following service: Event Management Services - provision of conference facilities, accommodation and catering services for the organization of 3 (three) Trainings for primary health care (PHC) personnel on Logistic Management Information System (LMIS), as per the Service Requirements presented below.

This Request for Quotation is open to all legally-constituted companies that can provide the requested services and have legal capacity to perform in the Republic of Moldova, or through an authorized representative.

I. About UNFPA

UNFPA, the United Nations Population Fund (UNFPA), is an international development agency that works to deliver a world where every pregnancy is wanted, every child birth is safe and every young person's potential is fulfilled.

UNFPA is the lead UN agency that expands the possibilities for women and young people to lead healthy sexual and reproductive lives. To read more about UNFPA, please go to: [UNFPA about us](#)

II – Service Requirements

LOT 1: 1st Training on 24-25 November 2016, EVENT MANAGEMENT SERVICES				
Venue location: Chisinau, Republic of Moldova, venue rating 2* and 3*				
Period: 24-25 November 2016 (2 days)				
Total number of participants: 26 persons (25 participants + 1 trainer). Total number of participants might slightly vary and will be confirmed within 1 week before the event.				
Item	Description of Services	UoM	Qty	No. of days
1	Accommodation (2 nights) in Double Rooms, breakfast included	person	25	1
2	Conference Room with comfortable seats and tables for up to 25 persons, equipped with air-condition system and Wi-Fi Internet connection	room	1	2
3	Equipment in the Conference Room: <ul style="list-style-type: none">• Laptop• Video projector• Screen• Flipchart	set	1	2
4	Coffee breaks (2 per day) to be served close to the Conference Room and should include minimum of: <ul style="list-style-type: none">• Tea & Coffee with milk/cream;	person	52	2

United Nations Population Fund, UN House, 131, 31 August 1989 str., Chisinau, MD 2012, Republic of Moldova,
Tel: (+373 22) 21 40 02, Fax: (+373 22) 21 40 03, E-mail: office@unfpa.md;

www.unfpa.org / www.unfpa.md, UNFPA Moldova

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	<ul style="list-style-type: none"> • Non-sweet pie or sandwich; • Cookies/biscuits. 			
5	Lunch to be served in the same building with the Conference Room and should include minimum of: <ul style="list-style-type: none"> • First course (soup); • Second course (chicken / beef / fish + side dish); • Salad; • Fruit juice. 	person	26	2
6	Dinner to be served in the same building with the Conference Room and should include minimum of: <ul style="list-style-type: none"> • Second course (chicken / beef / fish + side dish); • Salad; • Fruit juice & water. 	person	26	1
7	Still water in 0.5 liter bottles (2 bottles per person per day)	bottle	52	2

LOT 2: 2nd Training on 28-29 November 2016, EVENT MANAGEMENT SERVICES

Venue location: Chisinau, Republic of Moldova, venue rating 2* and 3*

Period: 28-29 November 2016 (2 days)

Total number of participants: 26 persons (25 participants + 1 trainer). Total number of participants might slightly vary and will be confirmed within 1 week before the event.

Item	Description of Services	UoM	Qty	No. of days
1	Accommodation (2 nights) in Double Rooms, breakfast included	person	25	1
2	Conference Room with comfortable seats and tables for up to 25 persons, equipped with air-condition system and Wi-Fi Internet connection	room	1	2
3	Equipment in the Conference Room: <ul style="list-style-type: none"> • Laptop • Video projector • Screen • Flipchart 	set	1	2
4	Coffee breaks (2 per day) to be served close to the Conference Room and should include minimum of: <ul style="list-style-type: none"> • Tea & Coffee with milk/cream; • Non-sweet pie or sandwich; • Cookies/biscuits. 	person	52	2
5	Lunch to be served in the same building with the Conference Room and should include minimum of: <ul style="list-style-type: none"> • First course (soup); • Second course (chicken / beef / fish + side dish); • Salad; • Fruit juice. 	person	26	2
6	Dinner to be served in the same building with the Conference Room	person	26	1



	and should include minimum of: <ul style="list-style-type: none"> • Second course (chicken / beef / fish + side dish); • Salad; • Fruit juice & water. 			
7	Still water in 0.5 liter bottles (2 bottles per person per day)	bottle	52	2

LOT 3: 3rd Training on 30 November – 1 December 2016, EVENT MANAGEMENT SERVICES				
Venue location: Chisinau, Republic of Moldova, venue rating 2* and 3*				
Period: 30 November – 1 December 2016 (2 days)				
Total number of participants: 26 persons (25 participants + 1 trainer). Total number of participants might slightly vary and will be confirmed within 1 week before the event.				
Item	Description of Services	UoM	Qty	No. of days
1	Accommodation (2 nights) in Double Rooms, breakfast included	person	25	1
2	Conference Room with comfortable seats and tables for up to 25 persons, equipped with air-condition system and Wi-Fi Internet connection	room	1	2
3	Equipment in the Conference Room: <ul style="list-style-type: none"> • Laptop • Video projector • Screen • Flipchart 	set	1	2
4	Coffee breaks (2 per day) to be served close to the Conference Room and should include minimum of: <ul style="list-style-type: none"> • Tea & Coffee with milk/cream; • Non-sweet pie or sandwich; • Cookies/biscuits. 	person	52	2
5	Lunch to be served in the same building with the Conference Room and should include minimum of: <ul style="list-style-type: none"> • First course (soup); • Second course (chicken / beef / fish + side dish); • Salad; • Fruit juice. 	person	26	2
6	Dinner to be served in the same building with the Conference Room and should include minimum of: <ul style="list-style-type: none"> • Second course (chicken / beef / fish + side dish); • Salad; • Fruit juice & water. 	person	26	1
7	Still water in 0.5 liter bottles (2 bottles per person per day)	bottle	52	2



II. Questions

Questions or requests for further clarifications should be submitted in writing to the contact person below:

Name of contact person at UNFPA:	Victoria Dochitcu, UNFPA Programme Associate on Reproductive Health and Youth
Tel N°:	+373 22 214002
Fax N°:	+373 22 214003
Email address of contact person:	dochitcu@unfpa.org

The deadline for submission of questions is **26 October 2016, 16:30 (GMT+2:00)**. Questions will be answered in writing and shared with all parties as soon as possible after this deadline.

III. Content of quotations

Quotations should be submitted in a single e-mail whenever possible, depending on file size. Quotations must contain:

- a) **Technical proposal**, in response to the requirements outlined in the service requirements. It shall include the followings:
 - 1) Proposed venue. Brief description of conference rooms and accommodation facilities.
 - 2) Company profile (short info up to 2 pages), including list of clients and similar assignments;
 - 3) Copy of Company's Registration Certificate;
 - 4) Sample Menu for coffee breaks, lunches and dinners.
- b) **Price quotation in MDL**, to be submitted strictly in accordance with the Price Quotation Form (Annex II).

Both parts of the quotation must be signed by the bidding company's relevant authority and submitted in PDF format.

Partial quotes by Lots are permitted.

IV. Instructions for submission

Proposals should be prepared in **English or Romanian** based on the guidelines set forth in Section IV above, along with a properly filled out and signed price quotation form, are to be sent by e-mail to the contact person indicated below no later than: **Monday, 31 October 2016, 23:59 (GMT+2:00)**¹.

Name of contact person at UNFPA:	Diana Selaru, UNFPA Administrative and Finance Associate
Email address of contact person:	office@unfpa.md

Please note the following guidelines for electronic submissions:

¹ <http://www.timeanddate.com/worldclock/city.html?n=69>



- The following reference must be included in the email subject line: **RFQ No. 2016 / 007 Event Management Services for 3 Trainings on LMIS**. Proposals that do not contain the correct email subject line may be overlooked by the procurement officer and therefore not considered.
- The total e-mail size may not exceed **5 MB (including e-mail body, encoded attachments and headers)**. E-mail must be free from any form of virus or corrupted contents, or the quotations shall be rejected. Where the technical details are in large electronic files, it is recommended that these be sent separately before the deadline. Total number of submissions: max 5 e-mails.

V. Overview of Evaluation Process

Quotations will be evaluated based on the technical proposal and the total cost of the services (price quote).

The evaluation will be carried out in a two-step process by an ad-hoc evaluation panel. Technical proposals will be evaluated for technical compliance prior to the comparison of price quotes.

Evaluation criteria:

- Technical responsiveness/full compliance and lowest price;
- Min 3 years of experience in the field;
- Full acceptance of UNFPA General Terms and Conditions.

VI. Award Criteria

UNFPA shall award a Professional Service Contract on a fixed-cost basis or ceiling prices basis to the lowest-priced most technically acceptable offer.

VII. Right to Vary Requirements at Time of Award

UNFPA reserves the right at the time of award of contract to increase or decrease by up to 20% the volume of services specified in this RFQ without any change in unit prices or other terms and conditions.

VIII. Payment Terms

UNFPA payment terms are net 30 days upon receipt of invoice and delivery/acceptance of the milestone deliverables linked to payment as specified in the contract.

IX. Fraud and Corruption

UNFPA is committed to preventing, identifying, and addressing all acts of fraud against UNFPA, as well as against third parties involved in UNFPA activities. UNFPA's Policy regarding fraud and corruption is available here: [Fraud Policy](#). Submission of a proposal implies that the Bidder is aware of this policy.

Suppliers, their subsidiaries, agents, intermediaries and principals must cooperate with the Office of Audit and Investigation Services of UNFPA as well as with any other oversight entity authorized by the Executive Director of UNFPA and with the UNFPA Ethics Advisor as and when required. Such cooperation shall include, but not be limited to, the following: access to all employees, representatives, agents and assignees of the vendor; as well as production of all documents requested, including financial records. Failure to fully cooperate with investigations will be considered sufficient grounds to allow UNFPA to

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repudiate and terminate the contract, and to debar and remove the supplier from UNFPA's list of registered suppliers.

A confidential Anti-Fraud Hotline is available to any Bidder to report suspicious fraudulent activities at [UNFPA Investigation Hotline](#).

X. Zero Tolerance

UNFPA has adopted a zero-tolerance policy on gifts and hospitality. Suppliers are therefore requested not to send gifts or offer hospitality to UNFPA personnel. Further details on this policy are available here: [Zero Tolerance Policy](#).

XI. RFQ Protest

Bidder(s) perceiving that they have been unjustly or unfairly treated in connection with a solicitation, evaluation, or award of a contract may submit a complaint to the UNFPA Head of the Business Unit, Ms. Natalia Cojohari, UNFPA Officer-in-Charge at cojohari@unfpa.org. Should the supplier be unsatisfied with the reply provided by the UNFPA Head of the Business Unit, the supplier may contact the Chief, Procurement Services Branch at procurement@unfpa.org.

XII. Disclaimer

Should any of the links in this RFQ document be unavailable or inaccessible for any reason, bidders can contact the Procurement Officer in charge of the procurement to request for them to share a PDF version of such document(s).

NAME, FUNCTIONAL TITLE:

Natalia Cojohari, UNFPA Officer-in-Charge

Signature: _____

DATE: 24/10/2016